

Chris Frago

Minnesota | New Hampshire • chrisfrago.com • chris.frago@outlook.com

RELEVANT EXPERIENCE

Northfield Supporting Neighbors (*Community Watch*), Northfield, Minnesota

November 2025 – Present

Communications Systems Coordinator

- Built and deployed a Twilio-based call routing and dispatch system, including A2P 10DLC compliance, Studio flow configuration, and Google Apps Script webhooks for call logging and MMS-to-email routing
- Coordinated cross-functional volunteer teams across parallel communication channels during high-pressure operations
- Conducted real-time open-source research and structured verification to support incident reporting and volunteer decision-making

Teach Taiwan, Taoyuan, Taiwan

August 2024 – July 2025

Public High School ESL Instructor

- Designed and delivered multi-course instructional programs, including five full curricula
- Developed five full-course curricula, including digital materials, presentations, and structured assessment tools
- Managed 20 concurrent classes for 600+ total students in a Chinese-speaking professional environment, requiring cross-cultural communication and structured coordination

James Martin Center for Nonproliferation Studies, Washington, DC

January – February 2024

Research Intern

- Researched North Korean sanctions evasion networks across maritime, overland, rail, and aerial supply chain vectors using open-source intelligence (OSINT) and vessel tracking methodologies
- Supported colleagues' research on China's Middle East strategy by sourcing and analyzing Mandarin-language primary materials unavailable in English-language databases

Democratic Progressive Party, Taipei, Taiwan

March 2023 – May 2023

Intern for Department of International Affairs

- Translated official memoranda, resolutions, and public communications between Mandarin Chinese and English for global audiences
- Supported coordination and briefing preparation for meetings with foreign delegations and international partners

EDUCATION

Middlebury College, Middlebury, VT

August 2020 – May 2024

Bachelor of Arts in Global Security Studies – East Asia/Chinese

- GPA: 3.9, *Summa Cum Laude*
- Relevant Coursework: Rise of Asia and US Policy, American Foreign Policy, Business Leadership, Mandarin Chinese
- 2 semesters abroad at National Taiwan University in Taipei, Taiwan

SKILLS

Technical Skills: MS Office, web design, local AI, G-suite, Qualitative research, Twilio

Languages: C1 Mandarin Chinese and French